



JHARKHAND STATE AIDS CONTROL SOCIETY



Department of Health & Family Welfare, Government of Jharkhand
Directorate Building, 4th Floor, Namkum, Ranchi 834010

TENDER DOCUMENT

COST OF TENDER FEE Rs. 500/-

NOTICE INVITING TENDER

Selection of Agency/Company for Establishment and Operation of a Temperature-Controlled Logistics System for Transportation of Biological Samples for HIV-1 Viral Load Testing under the National AIDS Control Programme (NACP) within the State of Jharkhand under the Jharkhand State AIDS Control Society

Online tenders are invited under two-bid system i.e **Technical bid & Price bid** from eligible and qualified agencies/companies for the **Selection of Agency/Company for Establishment and Operation of a Temperature-Controlled Logistics System for Transportation of Biological Samples for HIV-1 Viral Load Testing under the National AIDS Control Programme (NACP)** within the State of Jharkhand, under the **Jharkhand State AIDS Control Society (JSACS), Namkum, Ranchi**, on an “as and when required” basis.

Bidders fulfilling the prescribed eligibility criteria as stipulated in the NIT may obtain the complete Tender Document and other details from the office of the undersigned / designated office during working hours on all working days within the stipulated period. The Tender Document may also be downloaded from the official website [https:// Jharkhandtender.gov.in](https://Jharkhandtender.gov.in) / jsacs.org.in. However, the bidder shall be solely responsible for ensuring the completeness of the downloaded tender document, and no claim shall be entertained in this regard.

The tender shall be submitted in **online mode under a two-bid (two-envelope) system**, e-procurement portal <http://jharkhandtenders.gov.in> comprising:

- (i) **Technical Bid (Envelope–I)**: Containing all documents related to eligibility criteria, qualification requirements, EMD, and other required details as specified in the NIT.
- (ii) **Financial Bid (Envelope–II)**: Containing the duly filled-in price bid.

The major events under the bid process are:

Sl. No	List of Key Events	Critical Dates
1.	Date of publishing of Tender Document	22 / 05 /2026
2.	Last date of receiving queries	29/ 05 / 2026, 12: AM
3.	Last date and time of bid submission/ Bid Due Date	06/ 06 / 2026 at 5:00 P.M
4.	Validity of Bid	90 days from last date for submission of the bid documents, excluding the last date of submission.
5.	Date and time of technical bid evaluation	08/06 / 2026, at 11:00 A.M (Tentative)
6.	Date and time of Financial Bid opening	Only technically qualified bidders will be informed of financial opening
7.	Issue of Notice of Award (NOA)	Within 7 days of financial bid opening
8.	Acceptance of Notice of Award	Within 3 days of the issue of Notice of Award.
9.	Signing of Insurance Contract	Within 21 days of issue of Notice of Award.

The sealed tenders (Online mode only) complete in all respects must be submitted as per date and time mentioned above. The tender submitted beyond the last date and time will be rejected. The Authority reserves the right to reject any/ all tenders without assigning any reason thereof.

The estimated budget for the assignment is Rs.18 lakhs per year including taxes.

Project Director,
 Jharkhand State AIDS Control Society, Ranchi
 Department of Health, Medical Education & Family Welfare,
 Government of Jharkhand

Section: I Scope of Work

1. ORGANIZATIONAL BACKGROUND AND PROGRAM CONTEXT

The Jharkhand State AIDS Control Society (JSACS) is a registered society under the Societies Registration Act, 1860, receiving funds from the Government of India under Domestic Budgetary Support for the implementation of the National AIDS Control Programme (NACP) in the State of Jharkhand.

In its continued efforts to strengthen HIV/AIDS prevention, care, and treatment services, JSACS invites Expression of Interest (EOI) from eligible service providers for **transportation of biological samples for HIV-1 Viral Load (VL) testing** under NACP within the state. The selected service provider shall be responsible for biological specimen packaging and transportation from designated ART Centres (sample collection sites) to identified Viral Load Testing Laboratories, in accordance with the approved linkage plan and defined timelines.

Under NACP, the National AIDS Control Organisation (NACO) has scaled up HIV-1 Viral Load testing for routine monitoring of patients on Antiretroviral Therapy (ART). Viral load testing provides early and accurate indication of treatment failure, enabling timely transition to second-line ART and improving clinical outcomes by reducing the accumulation of drug resistance mutations.

In Jharkhand, approximately **19,339 People Living with HIV (PLHIV)** are receiving treatment across **15 ART Centres** (refer Annexure - A). All patients on ART are routinely monitored through HIV-1 Viral Load testing to assess treatment response. Patients with higher viral load levels (>1000 copies/ml) are further evaluated for potential treatment failure and eligibility for next-line therapy.

At the national level, NACO has established multiple Viral Load Testing Laboratories across the country. In Jharkhand, sample referral linkages are primarily connected to **RIMS Ranchi Viral Load Laboratory** (refer Annexure - B), along with other designated laboratories as applicable.

HIV-1 Viral Load testing is preferably conducted using plasma samples collected in EDTA tubes, which require strict storage and transportation conditions, remaining stable for up to **five days at 2–8°C**. Therefore, timely and temperature-controlled transportation to testing laboratories is critical. In areas where cold chain logistics are challenging due to difficult terrain or remote locations, **Dried Blood Spot (DBS)** samples may be used, which remain stable for up to **12 weeks under ambient temperature with controlled humidity conditions**.

To ensure uninterrupted, efficient, and quality-assured sample transportation across the state, JSACS intends to strengthen and streamline the temperature-controlled logistics system, maintaining compliance with national guidelines and quality standards prescribed under NACP.

2. Scope of Services:

The scope of work includes biological specimen packaging and transportation from the designated ART center (sample collection site) and their delivery to the testing laboratories as per the client approved

linkage plan and timelines. The service provider should have provisions for temperature and humidity-controlled Pan India logistics for plasma and DBS samples. (Refer Annexure - C).

The responsibilities of the service provider extend from supply chain management of materials (consumables and equipment) required for biological specimen packaging and transportation, provision of temperature and humidity-controlled transportation and deployment of competent personnel for carrying out the work.

The service provider must have adequate physical infrastructure, robust processes, air & land connectivity network, appropriate tools to capture and share information on sample movement and a qualified/trained team that is experienced in handling large projects involving vast geographies and scale.

3. Operational Requirements for shipment of biological samples for HIV-1 VL test

- a. The sample handling as per temperature and humidity requirements should be compliant with the National HIV-1 Viral Load guidelines
- b. **Material to be transported:** Biological sample (Plasma & DBS)
- c. **Category of material:** Biological substance Category B-UN3373
- d. **Duration of sample transportation:**
 - i. Plasma: delivery of samples to the testing lab at the earliest however not later than 5 days of sample collection
 - ii. DBS: delivery of samples to the testing lab at the earliest, however not later than 10 days of sample collection maintaining the requirements for humidity control
- e. **Temperature maintenance during sample transportation:**
 - i. Plasma: cold chain transport (2-8°C)
 - ii. DBS: ambient temperature and controlled humidity
- f. **Packaging requirement:** The Service Provider should adhere to the national HIV-1 VL guidelines (Refer: NACO website) and applicable national and international guidelines such as Triple layer, UN-3373 packaging for infectious agent and WHO guidelines for safe transportation of material.
- g. **Sample pickup site:** Sample collection sites identified by the client, refer **Annexure - A**.
- h. **Sample delivery site:** Viral load Labs, refer **Annexure - B**.
- i. **Sample referral and linkage patterns:** the client has defined the linkage patterns of sample collection sites with the viral load labs and frequency of pickup, refer **Annexure - C**
- j. **Frequency of sample pick up:** As defined in the **Annexure - C**
- k. **The temperature data logger** should be of the temperature range -10°C to 40°C and USFDA / CE and BIS approved. The service provider is required to provide technical specifications (and approval status as above) of temperature data loggers to be used during transportation of samples.
- l. All consumables and equipment required for specimen packaging and transportation should be provided by the Service Provider.
- m. The safe storage of all the consumables (including the personal protective equipment) and equipment required for above activities is the responsibility of the service provider.
- n. The management of all Bio Medical Waste generated during this activity, in compliance to the biomedical waste management rules 2016, is the responsibility of the service provider.

4. Technical Requirements for shipment of biological samples for HIV-1 VL test

- a. The Service Provider should have adequate experience and expertise to carry out packaging and transportation of plasma and DBS samples.
- b. The Service Provider should engage qualified, trained and competent staff for sample packaging and transportation
- c. The concerned nodal person of the sample collection site must be intimated through email/SMS before pick up person reaches sample collection site for pickup. The samples should not be delivered during non-working hours, weekends or on holidays unless prior arrangement with the receiving laboratory has been made.
- d. The service provider must have all necessary licenses and approvals for the work undertaken
- e. The service provider should have SOP for environment- friendly disposal mechanism of used packaging boxes & other materials used in logistics, adhering to the local/State guidelines and laws.
- f. An online system of specimen tracking must be made available.

A. Packaging of plasma samples

- i. Use validated Transport boxes to maintain 2–8°C during the duration of shipment.
- ii. It is desirable that the service provider has a network of multiple cold-rooms and freezers, for conditioning and decontamination of gel-packs, box preparation and for Gel-pack replenishment. The Gel-packs to be appropriately conditioned and decontaminated before usage.

B. Transport of Plasma samples

- i. The samples should be transported in temperature ranges between 2–8°C within five days of collection.
- ii. The documentation required for sample transportation is the responsibility of the service provider. A copy of documentation should also be provided to the in-charge of the sample collection site for record.
- iii. The data logger/temperature indicators should be provided in each transportation box for temperature monitoring during sample transportation.
- iv. In-transit status and key milestones shall be updated and made available by the Service Provider, on the real-time basis.
- v. Service Provider shall have Pan-India logistic network connectivity.
- vi. Service Provider shall ensure delivery of temperature-controlled shipments within five days of sample collection.
- vii. At the time of the delivery of the samples to the lab, there cord of data logger/temperature indicator should be accessible to the lab and at the national level.
- viii. If there is change in the approved linkage plan due to reasons such as non-functional lab, etc., a revised connectivity plan will be provided by the client on need basis.
- ix. The samples should not be packaged and transported or delivered during non-working hours, weekends or on holiday sunless prior arrangement with the receiving laboratory has been made.
- x. The Service provider is responsible for end to end monitoring of temperature during sample transportation.

C. Packaging for DBS specimens

- i. The zip-lock bag containing the DBS cards from the sample collection site should be packed inside a water proof padded envelope.
- ii. Place the Test Requisition form (TRF), and the completed sample transportation log in the envelope.
- iii. Label the envelope with VL lab address and sender’s address with contact details.
- iv. Seal the envelope and label the envelope with Biohazard label.

D. Transport of DBS specimen

- i. The envelope containing the DBS cards should be transported to the linked viral load lab at ambient temperature and humidity-controlled conditions (with humidity indicator and desiccant).
- ii. The consignment should reach the VL lab not later than ten days of sample collection.

5. Key Performance Indicators (KPIs) and Penalties:

The performance of the Service Provider shall be monitored based on defined Key Performance Indicators.

The parameters will be used to assess the performance of the Service Provider Company and penalty will be invoked as applicable. Besides other consequential action, the penalties would be imposed for each occurrence as per details mentioned in the identified Key Performance Indicators (KPIs) listed below.

A. Initial Setting up KPIs

SN	KPIs	Timeline T=Date of Signing of Contract	Measure and Explanation	Penalty
1	Establishment of State Coordination Office in Ranchi with required staff (contact person)	T+30	Service Provider shall establish operational office with manpower, communication system, and logistics coordination setup Regarding services and regularities	₹25,000 per week of delay beyond timeline
2	Deployment of State Nodal Manager	T+30	Responsible for overall coordination with JSACS and ART Centres	₹1,000 per day of delay
3	Deployment of Field Logistics Personnel (district/cluster level)	T+30	Adequate manpower for sample pickup and coordination across ART Centres	₹1000 per week per district for delay

B. Operational Performance KPIs

SN	KPIs	Timeline	Measure and Explanation	Penalty
1	Adherence to Sample Pickup Schedule	Ongoing	Pickup as per Annexure C linkage plan	₹5000 per missed pickup
2	Staff Availability	Ongoing	No disruption due to manpower shortage	₹1,000 per day per location

3	Functionality of Logistics Network	Ongoing	Continuous operations without disruption	₹1000 per major disruption
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C. Quality & Compliance (Temperature & Handling) KPIs

SN	KPIs	Timeline	Measure and Explanation	Penalty
1	Temperature Maintenance (Plasma)	Ongoing	Maintain 2–8°C throughout transit	₹1,000 per shipment deviation
2	Proper Packaging (UN3373 compliance)	Ongoing	Triple layer packaging adherence	₹2,000 per non-compliant shipment
3	Data Logger Usage	Ongoing	Each shipment must have functioning data logger	₹1,000 per missing logger
4	Sample Integrity	Ongoing	No leakage, contamination, or damage	₹2,000 per sample

D. Logistics & Timeliness KPIs

SN	KPIs	Timeline	Measure and Explanation	Penalty
1	Plasma/ Serum Sample Delivery Timeline	Within 48 hours from date of collection of sample from ART centre	≥95% samples delivered within TAT	₹1000 per shipment per day delay
4	Missed TAT Shipments	Monthly	1% of delayed shipments	₹500 per shipment
5	Sample Loss	Immediate	Zero tolerance	₹1,000 per sample

Important Notes to service providers

- Penalties shall be **deducted from monthly payments**.
- Repeated violations (more than 3 times/month) may lead to **show-cause notice and (show- cause more than 3 times in continuous months may lead to contract termination)**.
- Persistent KPI failure for **three consecutive months** may result in **blacklisting/termination**.
- JSACS reserves the right to revise KPIs based on operational requirements.

6. Monitoring and evaluation

The Service Provider will submit a monthly report on the following performance indicators:

- Number of samples packaged and transported per month. Cumulative and facility wise disaggregated data for DBS and plasma sample
- Number of shipments per month. Cumulative and facility wise disaggregated data for DBS and plasma

- c. Average Turnaround Time from sample packaging and transportation to delivery at VL lab: Cumulative and facility wise disaggregated data for DBS and plasma
- d. Number of shipments that missed the Turnaround Time. Cumulative and facility wise disaggregated data for DBS and plasma
- e. Number of shipments not meeting the temperature requirements during plasma transportation. Cumulative and facility wise disaggregated data

The service provider must periodically monitor (internal audit) all the activities. This should be at least once in a year but at the start of operations more frequent internal audits must be done. The internal audit report with CAPA should be made available to the client on request. The client will have a system of scheduled and unannounced facility visits to check and verify the compliance to the requirements of the contract.

Jharkhand State AIDS Control Society shall conduct periodic reviews, audits, and inspections, including surprise visits, to ensure adherence to contractual obligations.

The Service Provider shall also conduct internal audits at least once annually and submit reports along with corrective and preventive action plans.

7. Contract Duration

The contract shall be for a period of two (02) year from the date of signing of the agreement, which may be extended on yearly basis, based on satisfactory performance of the Service Provider, availability of fund and mutual agreement between the parties. Contract may be extended for further 01 year for a maximum total contract period on yearly basis, i.e maximum up to five (03) years.

8. Exit Management

In the event of termination or completion of the contract, the Service Provider shall ensure a smooth transition of services. A transition period of at least 60 days shall be provided during which the agency shall continue operations and support on boarding of a new service provider. All data, including shipment records, temperature logs, and reports, shall be handed over to JSACS in a structured format. The Service Provider shall ensure that there is no disruption in services during the transition phase. JSACS reserves the right to terminate with 30 days notice in case of non-performance

9. ELIGIBILITY AND EVALUATION CRITERIA

9.1 Nature of Procurement

This document is issued as a tender document for selection of a Service Provider for **transportation of biological samples for HIV-1 Viral Load testing under the National AIDS Control Program (NACP)**.

The procurement shall follow a **single-stage selection process**, wherein bidders shall submit both:

- **Technical Proposal, and**
- **Financial Proposal (Price Bid)**

The evaluation of proposals shall be carried out in accordance with the provisions of the **Jharkhand Procurement Manual**, ensuring transparency, competitiveness, and fairness in the selection process.

9.2 Technical Proposal : Eligibility Criteria (Requirements)

Bidders shall be required to meet the following **minimum eligibility criteria**. Failure to meet any of the criteria shall render the bid **non-responsive and liable for rejection**.

Sl.No.	Criteria	Requirement	Supporting Documents
1	Experience	Minimum three (03) years of experience in healthcare logistics / biological sample transportation	Work orders / completion certificates
2	Turnover	Average annual turnover of ₹ 1 Crore during the last three financial years	Audited financial statements / CA certificate
3	Network	Operational presence in Jharkhand / Eastern India with adequate logistics network	Documentary proof / declaration
4	Statutory Compliance	Valid GST registration, PAN, and statutory licenses/registrations	Copies of certificates
5	Technical Capability	Demonstrated capability in cold-chain logistics (2–8°C handling, storage, and transport)	Infrastructure details
6	Blacklisting	The bidder shall not be blacklisted/debarred by any Central/State Government agency	Self-declaration
7	Litigation	The bidder shall not have any adverse litigation impacting execution of the contract	Self-declaration

9.3 Evaluation Framework

The evaluation of proposals shall be carried out under the **Least Cost Selection (LCS) method**, in accordance with the Jharkhand finance manual.

Stage 1: Eligibility Screening

Only those bidders who satisfy the eligibility criteria specified in Clause 9.2 shall be considered for further financial evaluation.

Stage 3: Financial Evaluation

Financial proposals of only those bidders who qualify in the technical evaluation shall be opened.

Financial evaluation shall be based on the **total quoted price** for the complete scope of services.

The bidder quoting the **lowest evaluated cost (L1)** for the scope of work shall be considered for award of contract, subject to fulfilment of all conditions specified in this document.

9.4.3 Tie-Breaking Criteria

In the event of two or more bidders quoting the same lowest price (L1), Bidder with **greater relevant experience in Government projects** shall be preferred and will be awarded the contract.

9.4.4 Abnormally Low Bids

If any bid is found to be **abnormally low**, JSACS may seek written justification from the bidder. In case the justification is found unsatisfactory, the bid may be rejected in accordance with the Jharkhand Procurement Manual.

9.4.5 Conditional Bids

Conditional, incomplete, or non-responsive proposals shall be **summarily rejected**.

9.6 Award of Contract

The contract shall be awarded to the agency quoting the **lowest evaluated cost (L1)** among the eligible bidders.

Upon selection:

- A **Letter of Award (LoA)** shall be issued to the successful bidder
- The bidder shall execute the agreement within the stipulated time-frame

Failure to comply with the above may result in:

- Cancellation of award
- Award of contract to the next eligible bidder

9.7 Important Conditions

Jharkhand AIDS Control Society (JSACS) reserves the right to:

- Accept or reject any or all proposals without assigning any reason thereof
- Cancel or annul the procurement process at any stage

Any **false declaration, misrepresentation, or suppression of facts** shall lead to disqualification of the bidder.

The selected Service Provider shall comply with:

- National AIDS Control Organisation (NACO) guidelines
- Bio-Medical Waste Management Rules, 2016
- Applicable national and international standards for transportation of biological samples

10. Tender Fee and Performance Security

10.1 A tender fee A non-refundable Tender Fee of Rs. 500/- (Rupees Five hundred only) shall be submitted by the bidder at the time of submission of bid in the Technical Bid (Envelope-I). Bidder shall deposit online tender fee mentioned above for cost of tender as per rules of e-tendering portal (jharkhandtenders.gov.in)

10.2 Performance Security :The selected Service Provider shall, within the time period specified in the Letter of Award (LoA), furnish a Performance Security in the form of an unconditional and irrevocable Bank Guarantee issued by a scheduled commercial bank, for an amount equivalent to **Two percent (2%) of the total contract value**, as may be specified by the Jharkhand State AIDS Control Society (JSACS). The Performance Security shall remain valid for the entire duration of the contract, including any extensions thereof, and an additional period of sixty (60) days beyond the completion of contractual obligations. Failure to submit the Performance Security within the stipulated time shall constitute sufficient grounds for cancellation of the award and forfeiture of bid security, if applicable.

The Performance Security may be invoked by JSACS in the event of:

- Failure to perform contractual obligations,
- Non-compliance with terms and conditions of the contract,
- Repeated violations of Key Performance Indicators (KPIs),
- Any act or omission resulting in financial or reputational loss to JSACS.

Upon satisfactory completion of all contractual obligations, the Performance Security shall be released without interest.

11. Force Majeure

For the purposes of this contract, "Force Majeure" shall mean any event or circumstance beyond the reasonable control of either party, including but not limited to acts of God, natural calamities, war, civil unrest, strikes, epidemics, pandemics, governmental restrictions, or any other unforeseen events that prevent or delay the performance of contractual obligations. The affected party shall promptly notify the other party in writing of the occurrence of such an event, specifying the nature, extent, and expected duration of the Force Majeure condition.

During the continuance of the Force Majeure event, the obligations of the affected party shall be suspended to the extent impacted by such event. The parties shall make reasonable efforts to mitigate the effects and resume normal operations at the earliest.

If the Force Majeure condition persists for a continuous period exceeding ninety (90) days, either party may terminate the contract by giving thirty (30) days' written notice to the other party, without any financial liability except for obligations accrued prior to such termination.

12. Confidentiality and Data Protection

The Service Provider shall maintain strict confidentiality of all data, records, documents, and information obtained during the course of execution of the contract, including but not limited to patient information, sample details, laboratory data, and operational records.

The Service Provider shall not disclose, publish, or share any such information with any third party without prior written consent of JSACS, except where such disclosure is required by law.

The Service Provider shall implement appropriate technical and organizational measures to ensure the security, integrity, and confidentiality of all data, including protection against unauthorized access, loss, or misuse.

All data generated, collected, or processed under this contract shall remain the property of JSACS. Upon completion or termination of the contract, the Service Provider shall hand over all data to JSACS and shall not retain any copies in any form.

Any breach of confidentiality or data protection obligations shall be treated as a material breach of contract and may result in termination, blacklisting, and legal action as deemed appropriate by JSACS.

13. Arbitration and Dispute Resolution

Any dispute, difference, or claim arising out of or in connection with this contract, including interpretation, implementation, or alleged breach thereof, shall be resolved amicably through mutual discussions between the parties.

In the event that the dispute is not resolved within thirty (30) days, the same shall be referred to arbitration in accordance with the provisions of the Arbitration and Conciliation Act, 1996, as amended from time to time.

The arbitration shall be conducted by a sole arbitrator appointed by the competent authority of JSACS. The seat and venue of arbitration shall be **Ranchi, Jharkhand**, and the proceedings shall be conducted in English.

The award of the arbitrator shall be final and binding on both parties. Subject to the arbitration provisions, the courts at Ranchi, Jharkhand shall have exclusive jurisdiction over all matters arising out of this contract.

14. List of Annexures

1. Annexure A: List of sample collection sites with PLHIV Load
2. Annexure B: List of viral load Testing Centers
3. Annexure C: Linkage plan of sample collection sites with the VL lab, sample type and frequency of sample pick-up

ANNEXURE A – List of ART Centres (**Antiretroviral Therapy Centre**) in Jharkhand (Actual Data)

(Source: Jharkhand State AIDS Control Society document)

Sl. No.	District	ART Centre Name	Facility Type
1.	East Singhbhum	ART Centre, MGM Medical College, Jamshedpur	Medical College
2.	East Singhbhum	ART Centre, Manipal Tata Medical College (TMH Hospital), Jamshedpur	Medical College
3.	Hazaribagh	ART Centre, Sadar Hospital, Hazaribagh	District Hospital
4.	Dhanbad	ART Centre, PMCH, Dhanbad	Medical College
5.	Giridih	ART Centre, Sadar Hospital, Giridih	District Hospital
6.	Koderma	ART Centre, Sadar Hospital, Koderma	District Hospital
7.	Palamu	ART Centre, Sadar Hospital, Medininagar	District Hospital
8.	Palamu	ART Centre, Laxmi Chandra Vanshi Medical College, Bishrampur, Palamu	Medical College
9.	Deoghar	ART Centre, Sadar Hospital, Deoghar	District Hospital
10.	Sahibganj	ART Centre, Sadar Hospital, Sahibganj	District Hospital
11.	Bokaro	ART Centre, Sadar Hospital, Bokaro	District Hospital
12.	West Singhbhum	ART Centre, Sadar Hospital, Chaibasa	District Hospital
13.	Dumka	ART Centre, Sadar Hospital, Dumka	District Hospital
14.	Gumla	ART Centre, Sadar Hospital, Gumla	District Hospital

ANNEXURE - B – Viral Load Testing Labs (Jharkhand Linkage Reality)

Jharkhand has **limited VL labs**, so most samples are linked to **regional/state hubs**.

Primary VL Lab (Jharkhand)

Sl. No.	Lab Name	Location	Type
1	Rajendra Institute of Medical Sciences Viral Load Lab	Ranchi	State VL Lab

RIMS Ranchi hosts HIV/ART Centre and lab infrastructure under NACO-supported systems.

ANNEXURE - C – Linkage Plan (Practical Jharkhand Model)

(Realistic operational mapping based on geography)

ART Centre	Linked VL Lab	Sample Type	Pickup Frequency	Distance from ARTC to VL Lab
ART Centre, MGM Medical College, Jamshedpur	RIMS Ranchi	Plasma/DBS	Weekly	135 KM
ART Centre, Manipal Tata Medical College (TMH Hospital), Jamshedpur	RIMS Ranchi	Plasma/DBS	Weekly	140 KM
ART Centre, Sadar Hospital, Hazaribagh	RIMS Ranchi	Plasma/DBS	Weekly	101 KM
ART Centre, PMCH, Dhanbad	RIMS Ranchi	Plasma/DBS	Weekly	152 KM
ART Centre, Sadar Hospital, Giridih	RIMS Ranchi	Plasma/DBS	Weekly	178 KM
ART Centre, Sadar Hospital, Koderma	RIMS Ranchi	Plasma/DBS	Weekly	160 KM
ART Centre, Sadar Hospital, Medininagar	RIMS Ranchi	Plasma/DBS	Weekly	175 KM
ART Centre, Laxmi Chandra Vanshi Medical College, Bishrampur, Palamu	RIMS Ranchi	Plasma/DBS	Weekly	210 KM
ART Centre, Sadar Hospital, Deoghar	RIMS Ranchi	Plasma/DBS	Weekly	248 KM
ART Centre, Sadar Hospital, Sahibganj	RIMS Ranchi	Plasma/DBS	Weekly	440 KM
ART Centre, Sadar Hospital, Bokaro	RIMS Ranchi	Plasma/DBS	Weekly	110 KM
ART Centre, Sadar Hospital, Chaibasa	RIMS Ranchi	Plasma/DBS	Weekly	160 KM
ART Centre, Sadar Hospital, Dumka	RIMS Ranchi	Plasma/DBS	Weekly	290 KM
ART Centre, Sadar Hospital, Gumla	RIMS Ranchi	Plasma/DBS	Weekly	102 KM

Technical Bid Submission Forms

TECH - 1

Forwarding Letter for Technical Bid

(To be submitted by the bidder/agency on their letter head)

Date:.....

To,
Project Director,
Jharkhand State AIDS Control Society, Ranchi
Department of Health, Medical Education & Family Welfare,
Government of Jharkhand

Sub: Tender for the selection of an agency/company for the establishment and operation of a temperature-controlled logistics system for transporting biological samples for HIV-1 viral load testing under JSACS (Jharkhand State AIDS Control Society) across Jharkhand, under the National AIDS Control Programme (NACP)

Sir/Madam,

We are submitting, herewith our tender for “Tender for the selection of an agency/company for the establishment and operation of a temperature-controlled logistics system for transporting biological samples for HIV-1 viral load testing under JSACS (Jharkhand State AIDS Control Society) across Jharkhand, under the National AIDS Control Programme (NACP)”

We agree to accept all the terms and condition stipulated in your tender enquiry.

We agree to keep our offer valid for the period of 180 days from the bid due date as specified in the tender document.

Enclosures:

- 1.
- 2.
- 3.

Signature of the Tenderer.....

Seal of the Tenderer.....

Tech : 2

Particulars of the Bidder's Organization

Name and full address of the organization:	
Details of Registered Office Address Telephone No(s) Fax No(s) E-mail address (<i>Official</i>): Organization website: Year of Incorporation:	
Permanent Account Number (PAN)	
Goods and Services Tax (GSTN):	
Name and addresses and designation of the persons who will represent the Bidder while dealing with the Authority (Attach letter of authority)	
Has the organization blacklisted by any state or central government or any of its entity/undertakings	
(Authorized Signatory) Name: Designation & Authority: Place: Date: Stamp:	

Tech : 3

Financial Capacity of Bidder

1. Name and Registered office of the Organization:
2. Type of Organization:
3. Geographic Presence of the Organization:
Whether organization has an office in Jharkhand. If yes, specify address:
4. Financial Capacity of Bidder

S. No.	Description	Financial Year	Financial Year	Financial Year
		2024-25	2023-24	2022-23
1	Annual Turnover (INR) (in numeric)			
	(INR) (in words)			
	Average Annual Turnover (INR)			

Audited financial statements shall reflect the financial situation of the Bidder(s) and its associates; be audited by a statutory auditor; be complete, including all notes to the financial statements; and correspond to preceding three years.

Note: (Attach certified copy by the auditor)

Signature of Auditor

Date: _____ Name
Place: _____ Office Seal

Signature of Bidder

Date: _____ Name
Place: _____ Office Seal

Tech : 4

Self Declaration by Bidder regarding blacklisting/debarment/litigation

Format for Affidavit Entity / Promoter(s) / Director(s)/Members of Entity are not Blacklisted (On a Stamp Paper of INR 100/-)

Affidavit

I, M/s....., (the names and addresses of the registered office) hereby certify and confirm that we or any of our promoter(s) / director(s) are not blacklisted/barred/convicted by any court of law for any criminal or civil offences/declared ineligible by Authority or any entity of state government/UTs Govt. or Govt. of India, or any local self-government body or public undertaking in India for participating in future bids for unsatisfactory performance, corrupt, fraudulent or any other unethical business practices or for any other reasons, as on date of submission (upload) of online bidding document.

And that we are hereby, declaring all on going litigations where our promoter(s)/director(s) are involved in with any government agency/state/central department/PSU, and as mentioned below:

- 1.
- 2.
- 3.
- 4.

We further confirm that we are aware that, our Application for the captioned Project would be liable for rejection in case any material misrepresentation is made or discovered at any stage of the Bidding Process or thereafter during the contract period and the amounts paid till date shall stand forfeited without further intimation.

Dated this.....Day of.....,20.....

Name of the Bidder/agency.....

Signature of the Authorized Person:.....

Name of the Authorized Person:.....

Designation of the Authorized Person:.....

FORMAT OF FINANCIAL BID

Fin 1: Information regarding financial bid (Premium Rate in INR)

S.No	Description of services	Approximate Quantity (a)	Unit	Rate per unit (in Rupees) (b)	GST per unit (in rupees) (c)	Amount (in Rupees) (d) = (a) x ((b)+(c))
1	Unit Rate for Shipment of biological samples for HIV-1 viral load testing from ART to VL LAB Shipment RIMS Ranchi		1			
	Amount quoted	(in INR)				

The quoted rate will be valid for a period of **three years** from the date of issue of contract and for any extra services the bidder/agency shall perform will be at quoted rates only.

1. The above quoted rates should be inclusive of all taxes.
2. There will be no change in the quoted rate in respect to any change that may take place while the contract is under execution, even if the execution of the contract is delayed beyond the period mutually agreed upon.
3. If an agency/bidder quotes, "Nil" charges in consideration, the bid shall be treated as unresponsive and shall not be considered.

Note:

- a) In case the L-1 bidder(s) denies/ fails to honour the contract/ Lol, fails to provide services within prescribed timeframe, the authority shall be at freedom to negotiate with L2, L3 (in this order) responsive bidders for each item corresponding to each range (L3 if L2 denies), with their consent to enter into an agreement with the authority to provide services at the rates offered by L1 bidder.
- b) The quoted rates shall be firm and inclusive of all the factors like insurance, transportation cost, management cost, and all applicable taxes & duties, excluding Goods & Services Tax (GST). GST if applicable, will be paid by the Authority or the authorities decided by Authority, as per the prevailing rates/ rules. The Agency will provide services at contracted rates.
- c) The financial bid has to be submitted in "online mode" only, and as per the terms and conditions mentioned in the tender document e-procurement portal <http://jharkhandtenders.gov.in>

Bidders are requested not to submit the hard copy of Financial Bid. In case the hard copy of financial bid is submitted the tender shall be straight away rejected. Also, uploading of the financial bid in prequalification bid or technical bid will result in rejection of the tender.

Tender Invitiy Authority:- Project Director, Jharkhand State AIDS Control Society

Name of Work:- viral load sample transportation Agency/Company

Contract No:- 01/JSACS/2026-27

Name of Bidder/
Bidding Firm/Company

PRICE SCHDULE

The BOQ template must not be modified/ replaced by the bidder and the same should be uploaded after filling the relevent columns, ele the bidder is liable to the rejected for this tender, Bidder are allowed to enter the bidder name and values only

Number #	Text #	Text #	Number #	Number	Number	Number #	Number #	Text
Sl. No	Item Discription	Unit (Shipment)	Basic Rate in Figures to be entered by the Bidder in Rs. P	GST (If applicable in Percentage)	GST Amount in Rs. P	TOTAL AMOUNT excluding taxes in Rs. P	TOTAL AMOUNT including taxes in Rs. P	Total Amount in Words
1	2	4	5	6	7	8	9	10
1	Unit Rate for (One Shipment) of biological samples for HIV-1 viral load testing from diffrent 14 ART centres to VL LAB Shipment at ART Centres RIMS, Ranchi	1 Shipment						
	Total in Figures							



JHARKHAND STATE AIDS CONTROL SOCIETY

Directorate Building, 4th Floor, Namkum, Ranchi-834010



e-TENDER NOTICE

Tender No 01 /JSACS/2026-27

Date :- 21.05.2026

Online tenders are invited under two-bid system i.e **Technical bid & Price bid** from eligible and qualified agencies/companies for the Selection of Agency/Company for Establishment and Operation of a Temperature-Controlled Logistics System for Transportation of Biological Samples for HIV-1 Viral Load Testing under the National AIDS Control Programme (NACP) within the State of Jharkhand, under the **Jharkhand State AIDS Control Society (JSACS), Namkum, Ranchi**, on an "as and when required" basis. Detailed Terms & Condition is available e-procurement portal <https://jharkhandtenders.gov.in> & office web Site- <http://isacs.org.in>. The tender's will be received through electronic tendering mode only.

Bidder shall deposit online tender fee mentioned above for cost of tender as per rules of e-tendering portal (jharkhandtenders.gov.in)

Date of publishing of Tender Document e-procurement portal 22-05-2026 At 11:00 AM

Last Date and time for uploading of e-tender:-: 06.06.2026 up to 5:00 P.M

Date and time of opening of technical bid evaluation: 08-06-2026 at 11:00 A.M

- Sd/

Project Director

मुफ्त एच.आई.वी. जाँच एवं सलाह सभी सरकारी अस्पतालों में उपलब्ध है।